

## Paylocity Onboarding Troubleshooting

These are the most common Troubleshooting Tips Advised by Paylocity Support.

- 1) Make sure to turn off all Pop-Up Blockers.
- 2) Try a different internet browser, sometimes Google Chrome will default to the Paylocity Login Screen instead of Onboarding.
- 3) Using a Desktop Computer is recommended.
- 4) Check the URL, if it starts with “login.paylocity.com” you aren’t on the correct site. Below is the correct URL:  
<https://onboarding.paylocity.com/onboarding/Membership/Login?brand=0287da72aa34a1c72a89e6ea5e88c56a>

