

USI Benefit Resource Center

Toll-free benefit call center available to:

- Answer questions regarding your health and other benefit plans
 - Network: Is my doctor on the plan?
 - Plan Coverage: Does my plan cover this?
 - Billing: I received a bill from my provider, do I need to pay?
- Once you've tried, but need help understanding how a carrier paid your claim
- Specialist support to help you with complex claims issues
- Medical appeals information and support
- Life event (family status) rules – what changes can I make?
- Life Insurance Beneficiary form requirements
- How do I complete an Evidence of Insurability form and where do I send it?
- What happens if I have coverage under two different medical plans?



Benefit Resource Center

855-USI-6699 (Toll-Free)

BRCEast@usi.biz

Monday - Friday 8:00 AM - 5:00 PM EST

Call for assistance with:

- Benefit Elections
- Eligibility
- Change in Family Status
- Benefit Plan/Policy Questions
- Claim Issues with Carriers
- Plan Contact Information

Your one-call benefits information hotline