



Benefit Resource Center

We're here to help!

Did your telephone call to your insurance carrier leave you more confused? The Benefit Resource Center (BRC) can help you understand what your insurance company is telling you.

A claim not paying? Has the insurance company told you that the claim is in process for the last two months? Call the BRC! We can work with the insurance carrier to identify the reasons why the claim is not processing and work to get it paid.

The BRC can also assist with benefit clarification. We can answer questions like: "Do I have mail order prescription benefits?" "How are physicals covered on my plan?" Call a Benefit Specialist. We'd be happy to answer these questions for you!

Services denied? The Benefit Resource Center is here to help. Our experience has allowed us to become well versed in writing appeal letters. Give us a call. We'll draft the appeal letter for you and submit it to the insurance company on your behalf.

Benefit Resource Center East

Toll free: 855.874.6699

BRCEast@usi.com